

How Can I ...

1. Access Internet from IIITD campus.

IIITD provides wired LAN and secure Wi-Fi access in campus. Any user can access Internet by using wired or wireless Internet connection, after registering the MAC address of the clients (Desktop, Laptop, Smart Phone, Tablet etc.). Wi-Fi connectivity is provided through Faculty-Staff, Sensor, Students and Eduroam SSIDs. The Wi-Fi access is protected through PSK (Pre-Shared Key) in the wireless media and further through firewall login (only for students) for Internet access.

2. Register my MAC address.

IIITD provides DHCP service in all VLANs to enable automatic IP configuration of clients based on their MAC address. MAC addresses of all the desktops, laptops and mobile devices to be used in academic, student hostels and faculty residences are required to be registered with the IT Department. To register your MAC address, go to <https://domainlogin.iiitd.edu.in/> through your IIITD domain account.

3. Get a domain login-password.

Domain login-password is required for authentication in lab machines, office machines and Internet access (only for students). Username of the IIITD mail id is treated as the login and first time password is created by IT Helpdesk and mailed to the user.

4. Get IIITD email id.

IIITD provides email to all students, faculty and staff with domain iiitd.ac.in. The same is created by IT Helpdesk.

5. Complain about IT related matters.

All complaints related to IT may be sent helpdesk@iiitd.ac.in. A ticket is automatically generated and mailed to the user. In case the complaint is not resolved as desired/expected, escalate the complaint as per the escalation matrix provided at <http://it.iiitd.edu.in/Escalation.htm>.

6. Access IIITD intranet resources from outside IIITD.

You can use IIITD VPN facility to access Intranet resources like ERP, Library and other Intranet servers. Visit [IIITD VPN](#) for details on how to install, configure and use VPN clients.

7. Access Academic ERP.

IIITD provides Academic ERP to students and faculty. The ERP portal can be accessed at <https://erp.iiitd.edu.in/loginIndex.action>. For students, ERP provides the facility to register for courses, add-drop courses and view grades. For faculty, it provides the facility to view the courses they are offering, view list of students enrolled in the courses and enter grades. Soon the facility to submit the academic and hostel fee will be added.